



BRAVA™

TROUBLESHOOTING MANUAL

B | AB ELECTRIC BASEBOARD

PROBLEM	DEFECTIVE PART OR PART TO CHECK
THE UNIT DOES NOT WORK	<ul style="list-style-type: none"> • Defective thermostat or wrong thermostat setting • Open circuit breaker or fuse • Thermal protection activated • Faulty connections
THE UNIT RUNS CONTINUOUSLY	<ul style="list-style-type: none"> • Defective thermostat or wrong thermostat setting • Heat losses greater than the unit's capacity
THE ENCLOSURE IS EXTREMELY HOT	<ul style="list-style-type: none"> • Defective thermal protection • Blocked air vents
THE UNIT CYCLES UNDER CONTROL OF THE THERMAL PROTECTION (OVERHEAT INDICATOR)	<ul style="list-style-type: none"> • Blocked air vents
OVERHEATING	<ul style="list-style-type: none"> • Defective thermostat or wrong thermostat setting
THE BREAKER TRIPS WHEN THE HEATER IS TURNED ON	<ul style="list-style-type: none"> • Faulty connections • Voltage higher than that indicated on the nameplate
THE DESIRED ROOM TEMPERATURE CANNOT BE REACHED	<ul style="list-style-type: none"> • One or more defective elements • Defective thermostat or wrong thermostat setting • Voltage lower than that indicated on the nameplate • Heat losses greater than the unit's capacity

N.B. If you do not solve the problem after checking these points, cut off the power supply at the main electrical panel and contact our customer service (please refer to the limited warranty to obtain the phone numbers).

NEED ASSISTANCE? CONTACT STELPRO CUSTOMER SERVICE.

WWW.STELPRO.COM

CONTACT@STELPRO.COM

1-844-STELPRO