

# ChargePoint Commercial Cloud Plan

## Features and Ordering Information

The ChargePoint® Commercial cloud plan makes it simple to manage stations with a real-time graphical dashboard and detailed map. Charging session analytics and reports simplify operations and satisfy management requests for information. Additional features for fleet managers make it easy to electrify fueling, including controlling access to chargers and integration with other fleet systems.

Power management software allows site administrators to maximize the number of charging ports they can deploy while still ensuring EV drivers get an adequate charge. Power management features can also be used to reduce electricity costs.

When demand for charging exceeds supply EV drivers have to contend for charging spots. Waitlist lets drivers tap their card at stations to get in a queue and receive notifications when a station is available. Stations are held until the next driver in line arrives to plug in.

Setting fees for charging allows electricity costs to be recovered and motivates drivers to move their vehicles when they're done charging to make room for another car. Seven pricing models meet any requirement and a wizard simplifies configuration. Station owners who want to limit access to charging stations at their sites can take advantage of access controls that determine who can charge, and when.

Managing large charging networks can be challenging, especially when they're widely distributed. Features in the Commercial plan allow configuration of stations and reporting data to be securely delegated to third parties. Station managers also get access to support experts during business hours.

EV drivers who use connected stations get real-time availability of stations, simple navigation, the most convenient charging, tracking of their activity and reporting of helpful tips to assist other drivers. They also get 24-hour phone support so they're never stranded. Full-color, high-resolution instructional (or promotional) videos for drivers can be downloaded to stations with displays.

More advanced cloud plans, available with a simple upgrade, enable advanced analytics (with 15 minute reporting interval), integration with OpenADR and Building Management Systems through energy management APIs and many other useful capabilities to maximize station return on investment and the driver experience.

## Commercial Cloud Plan Summary

Feature*	Description
Flex Billing	Gives station managers the option to set prices that drivers pay to use their stations. Funds collected from drivers are electronically transferred to a designated bank account once a month. Different prices can be applied to different driver groups. Prices can be based on energy cost, duration, time of use or session. A pricing wizard is included with suggested pricing plans for different industries.
Waitlist	Lets drivers get in line to use ChargePoint stations.
Driver Access Controls	Empowers station managers to manage who can access their stations and when.
Administrative Controls (Rights Granting)	Allows secure delegation of configuration tasks and reports to third parties.
Roaming and Interoperability (where available)	Lets drivers of supported third-party networks use accessible ChargePoint stations with one card and one account.
Plug-and-Charge (supported stations only)	Authenticates vehicles automatically when they plug in (IEC 15118) based on ChargePoint driver account information.
Videos	Allows branded video content to be delivered to supported stations.
Power Management	Manages available power at a circuit, panel or site level so more charging stations can be installed without upgrading existing electrical facilities; also reduces electricity costs by managing the load.
Scheduled Charging	Schedules the time when charging starts to reduce electrical costs.

## Commercial Cloud Plan Summary continued

Feature*	Description
24/7 Driver Support	Assists EV drivers with questions about charging.
Station Manager Support	Supports station managers over the phone (5 AM – 6 PM PT) or via email.
Charging Data and Analytics	Reports on key station metrics, including status, power and energy use, charging session details and more.
Fleet Vehicle Management	Allows fleet managers to activate RFID cards for fleet vehicles and track their station usage by vehicle.
Fleet Ecosystem Integration	Integrates fleet telematics, fuel card and asset management systems.
Fleet Access Controls	Limits charging to authorized fleet vehicles.
Valet Dashboard	Notifies station managers when cars are done charging so they can be moved.
Power Select	Permits stations to be provisioned on smaller circuits without exceeding the rated capacity.
Network Connection	Enables 24/7 remote monitoring and status of stations.
Automatic Station Software Updates	Downloads software upgrades over the air so the latest features and performance enhancements are always available.
Station Inventory	Displays real-time station availability and details in a simple online dashboard.
Interoperability and Roaming	OCPP-J 1.6, OCPI 2.1.1, OICP 2.1

\* Availability of features vary by hardware.

## Ordering Information

One ChargePoint cloud plan is *required* per port to activate a charging station on the ChargePoint Network.

Description	Order Code
Commercial Cloud Plan for Level 2 (1, 2, 3, 4 or 5 years)	CPCLD-COMMERCIAL- <i>n</i> <sup>1,2</sup>
Commercial Cloud Plan for DC (1, 2, 3, 4 or 5 years)	CPCLD-COMMERCIAL-DC- <i>n</i> <sup>1,3</sup>
Commercial Cloud Plan for Express Plus (1, 2, 3, 4 or 5 years)	CPCLD-COMMERCIAL-EXPP- <i>n</i> <sup>1</sup>

<sup>1</sup> Substitute *n* for desired years of service (1, 2, 3, 4 or 5 years)

<sup>2</sup> Order Code CTSW-SAS-COMM-*n* has been deprecated: use CPCLD-COMMERCIAL-*n*

<sup>3</sup> Order Code CTSW-SAS-COMM-DC-*n* has been deprecated: use CPCLD-COMMERCIAL-DC-*n*

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